Food Service Account Balance Procedures

Each student in Ferndale Public Schools has their own lunch account. Lunch accounts should be prepaid. They are not to be used as a charge account; rather, they should be used as a checking or debit account.

Adding Money to your Student’s Account

There are two ways to add money to your student’s account:

1. You can use your credit or debit card, log into your student’s MiStar account (from the Ferndale Public School website), then click on MiStar Parent connect. Log in using your pin and password, select the student, click on cafeteria, then in the top right corner select “online food service payments. From there you will be able to add money to your student’s account.
2. You can also bring cash or a check made out to “Ferndale Public Schools”. Have your student give it to their teacher or a food service employee.

Negative Account Balances

Elementary and Middle School

Students who pay for lunch will be allowed to charge (negative balance) up to $9.00 (three lunches) on their lunch account.

After a student’s lunch account has reached the maximum charge limit, the student will be offered an alternate meal of a cheese sandwich, fruit and vegetables, and choice of milk. The account will be charged for a full lunch each time an alternative lunch is given.

Students who have negative balance accounts will not be permitted to purchase ala carte snack and beverage items. Parents will be notified by an automatic call when their student’s lunch balance is below $5.00.

High School

Students who pay for lunch will be allowed to charge (negative balance) up to $9.00 (three lunches) on their lunch account.

After a student’s lunch account has reached the maximum charge limit, the student will be offered an alternate meal of a cheese sandwich, fruit and vegetables, and choice of milk. The account will be charged for a full lunch each time an alternative lunch is given. (continued below...)
High School (Continued)

Students who have negative balance accounts will not be permitted to purchase ala carte snack and beverage items. If the negative balance reaches ($15.00) the student will no longer be allowed to purchase a lunch or breakfast until their lunch account balance is paid in full. Parents will be notified by an automatic call when their student’s lunch balance is below $5.00.